

Please give us some feedback!

Please leave this survey attached to the box you return your used toner cartridge in.

A team has been established at ORNL to evaluate the types of toner cartridges we use. Please help us by answering a few questions.

Overall, how satisfied are you with the used toner cartridge you have placed in this box for recycle?

Satisfied _____ No opinion _____ Not satisfied _____

Compared to other products of this type, the quality of this product is:

Better than Average _____ Average _____ Worse than Average _____

If you had a problem with the quality of this toner cartridge, please mark the type(s) of problem you had below:

_____ Print not dark enough
_____ Smearing
_____ Dark lines/streaks
_____ Toner on back of paper
Other problem (please describe): _____

PLEASE LEAVE THIS SURVEY ATTACHED TO THE BOX YOU RETURN YOUR USED TONER CARTRIDGE IN.

Thanks!!

Questions?

Call Debbie Dillener at 576-7396